## THE SBA'S MISSION

The mission of the SBA is to maintain and strengthen the Nation's economy by enabling the establishment and viability of small businesses and by assisting in the economic recovery of communities after disasters.

## THE SBA MISSION AND ORGANIZATION

The SBA is an organization with a nationwide presence. The SBA's headquarters building is located in Washington, DC, while its business products and services are delivered with the help of 10 regional offices, 68 district offices and a vast network of resource partners in all 50 States, the District of Columbia, Puerto Rico, American Samoa, the U.S. Virgin Islands, and Guam.

The SBA's headquarters is divided into key functional areas:

The Office of Capital Access (OCA) is responsible for small business loans program, lender oversight, the investment company program, the surety bond program and international trade.

The Office of Government Contracting and Business Development (GC/BD) is responsible for assistance to small business in obtaining Federal procurement opportunities. GC/BD administers the Government-wide prime and subcontracting programs for small businesses, the Small Business Technology Transfer (STTR), 8(a) Business Development, Small Business Innovation Research (SBIR), Service-Disabled Veteran-Owned Small Business, and Women-Owned Small Business Programs. It also sets size standards for small businesses.

The Office of Entrepreneurial Development (ED) provides management and business development assistance through a network of over 1,500 resource partner locations.

The Office of Management and Administration (M&A) directs human resources, contracting and purchases, grants management and Agency administration.

Disaster programs are delivered nationwide and to U.S. territories out of four area offices and, to a large extent, use temporary staff to respond to emergencies. The area offices report to and receive guidance from Headquarters. The Office of Disaster Assistance has offices located in Niagara Falls, Atlanta, Fort Worth and Sacramento.

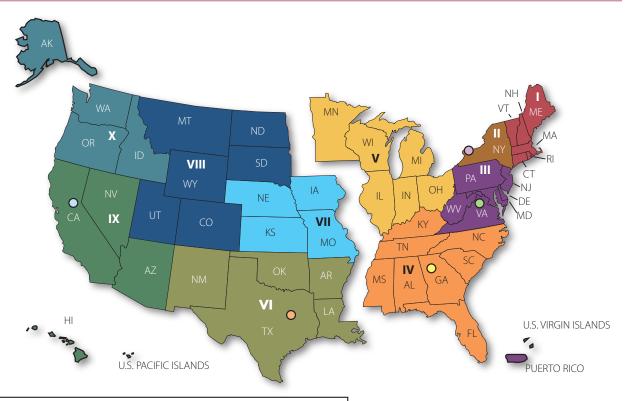
The Office of Advocacy of the U.S. Small Business Administration is an independent voice for small business within the Federal government. It advances the views, concerns, and interests of small business before Congress, the White House, Federal agencies, Federal courts, and state policy makers. Economic research, policy analysis and small business outreach help identify issues of concern.

The National Ombudsman receives complaints and comments from small business concerns and acts as a "trouble shooter" between them and Federal agencies. Small business comments are forwarded to Federal agencies for a high-level review and Federal agencies are requested to consider the fairness of their action.

The Office of Veterans Business Development is dedicated to serving the veteran entrepreneur by formulating, executing and promoting policies and programs of the Agency that provide assistance to veterans seeking to start and develop small businesses.

The Office of Field Operations represents the SBA field offices at Headquarters, and among its duties is providing policy guidance and oversight to regional administrators and district directors in implementing Agency goals and objectives. Each of the SBA's 10 regional offices maintains oversight responsibility and ensures that the goals and objectives of the Agency are met on a consistent basis by the district offices within its boundaries.

## **SBA Regions & Disaster Area Offices Locations and Territorial Responsibilities**



## **OFFICE OF DISASTER ASSISTANCE**

- AREA 1 BUFFALO, Customer Service Center
- AREA 2 HERNDON, DCMS Ops Center Personnel and Administrative Support Center
- O AREA 3 ATLANTA, Field Operations Center-EAST
- AREA 4 DALLAS/FORT WORTH, Loan Processing and Disbursement Center
- O AREA 5 SACRAMENTO, Field Operations Center-WEST